

IPSWICH

Business Guide & Directory

2018/19



IPSWICH
BOROUGH COUNCIL



Traffic Management Commercial & Domestic Fencing Safety Fencing Training

Since its foundation back in 1988, The Palmer Group has grown steadily, becoming the esteemed traffic management and fencing provider it is today. From the outset, the company has been dedicated to providing the highest level of service to all our clients, completing works on time and to budget. We strive to maintain high standards throughout all of our schemes.

Traffic Management

National Highways Sector Scheme Approval for 12A, B, C & D works with 30 years' experience, covering all types of traffic management.

We have an in-house design team capable of producing complex traffic management layouts, and 3D Visual Standards.

Alongside our scheme work, The Palmer Group supplies traffic management to the events sector, dealing with multiple events from running to cycling.

Commercial, Domestic & Safety Fencing

The Palmer Group is a dedicated and professional fencing contractor undertaking high-quality fencing systems. These include a vast array of commercial, domestic and safety fencing types.

We also offer a complete and comprehensive package for permanent sign installation and temporary vehicle restraint systems.

Palmer Training Academy

The Palmer Training Academy offers courses across a broad spectrum of areas, specialising in:

- Education
- First Aid
- Food Hygiene
- Awareness Courses
- Instructor Courses
- NHSS Sector Schemes 12 A, B, C & D
- NRSWA

All courses can be tailored to suit your individual requirements and are given by trained and highly competent instructors.



To find out more visit us at
www.thepalmergroup.co.uk



3038681

JP METALWORKS

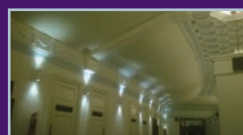
UNIT 5, FARTHING ROAD IND EST, IPSWICH, IP1 5AP
EMAIL: JPMETALWORKS@LIVE.COM

TEL: 01473 464169

GENERAL FABRICATIONS
RAILINGS • GATES • SECURITY WORK • WELDING
STRUCTURAL STEELWORK • SITE FITTING

JERRY 07595 911409 PAUL 07845 607057

3038403



HYAMS

Chartered Quantity Surveyors

We are Construction Cost Managers and Employer's Agent providing a professional client-focused service at all times.



Find us at www.hyams-qs.co.uk

3038669



Energy Saving

A photocopier left on standby overnight wastes enough energy to make 30 cups of tea.

Saving energy saves you money, protects your reputation and helps combat climate change.

Your organisation could save up to 10% through housekeeping actions which cost little or nothing.

IPSWICH

Business Guide & Directory



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We gratefully acknowledge the support of all the firms whose advertisements appear in these pages. Without their help we would not be able to produce this Guide.

As a reciprocal gesture we have pleasure in drawing the attention of our readers to their announcements, but wish to make it clear that Ipswich Borough Council can accept no responsibility for their products or services advertised.

2018/19



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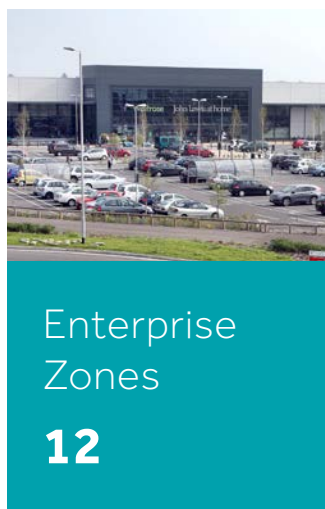
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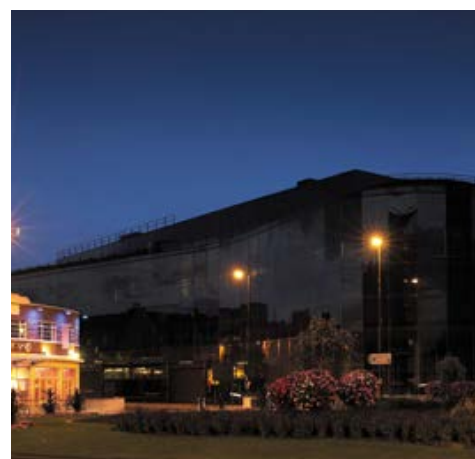
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Introduction

Ipswich is an exciting and profitable place to do business; from start-ups and social entrepreneurs, to large corporates and everyone else in between, we are fortunate to have a thriving and diverse business community.



The voice of business is vital – we want you to tell us what we can do to make your business work better and to ensure the right support and advice is available.

We are working hard with our partners, Ipswich Vision, to attract major investment into our town centre and business districts, and using our own resources to deliver major commercial developments and housing projects.

Investments include the Birketts HQ, the new Cornhill, the multi-storey Crown car park, the former Sproughton

sugar beet site and planned work on St Peter's Dock. The scale and range of development across Ipswich is unprecedented and I hope this directory gives you a taste of some of the opportunities and benefits to be explored.

Making sure local business benefits from this investment, either as a supplier or through local supply chains, is hugely important and we are focused on helping you get the most from each of these major developments happening in our Borough.

Hearing what you've got to say is vital. If you are interested in relocating to Ipswich, expanding or you are an existing business with ideas about what more could be done to support the business community in your local area, please do get in touch.

For any Economic Development queries please contact:
☎ 01473 432918

✉ opportunities@ipswich.gov.uk
💻 www.ipswich.gov.uk • @IpswichGov • /IpswichGov

Councillor David Ellesmere, Leader
Ipswich Borough Council





About Ipswich

Ipswich is the oldest continuously inhabited Anglo-Saxon town in England but boasts a “new” Waterfront, a new university and a cultural offer that attracts visitors from all over the world.



It is one of the fastest growing urban centres in the East of England region and the fifth fastest growing economy in the UK. It is also in the top 10 cities and towns when it comes to opportunities for start-up companies.

A third of a million people live within 15 miles of the town centre and enjoy thriving commercial and educational sectors, cultural festivals, theatres, museums and excellent sports facilities.

The area is home to BT's Global Research and Development HQ, Innovation Martlesham, a cluster of more than 100 high tech SMEs and Ipswich Waterfront Innovation Centre at the University of Suffolk.

There is a significant and growing cluster of highly skilled finance, insurance and legal firms, including Willis Towers Watson and AXA, which sit alongside a growing number of fintech businesses.

The Port of Felixstowe is the UK's largest container port on the premier EU/Asia route and the Port of Ipswich is the UK's largest exporter of grain. Both are investing in future expansion and support a nationally significant hub of ports and logistics related businesses.

Ipswich has four Enterprise Zone sites in and around the town, the completed £21m tidal barrier and government approval for a new wet dock crossing

spanning the Waterfront. This is set to unlock more enterprise and innovation, boost jobs and future housing growth for the town.

These global assets, combined with its proximity to London and development opportunities linked to our Enterprise Zone sites make the area a development location with huge potential.

Further development of the high quality and growing arts, heritage and cultural scene, which together with access to high quality leisure activities, coastline and unspoilt countryside firmly reinforces Ipswich as an excellent place to live, work and enjoy.



LOCATION, LOCATION

On the doorstep of artist John Constable's countryside and the desirable Suffolk coastline, around an hour from London means you can have the best of both worlds in just a short commute.

Ipswich Connected

A key public and private transport hub, boasting excellent links within Britain and the rest of the world.

Road

Ipswich occupies a strategically significant position at the crossroads of the A12 and the A14 trunk roads. The A12 south of Ipswich connects the town and east Suffolk, including the Port of Felixstowe to London, the South East and beyond. The A14 is also a key part of the Strategic Road Network and is an internationally important route linking the Port of Felixstowe to the Midlands, the Northern Powerhouse, Wales and Ireland.

The A12 north of Ipswich is the strategic link to the national road network for Lowestoft and the whole of east Suffolk.

Greater London can be reached by car in an hour and 15 minutes. Cambridge can be reached in an hour.

Rail

Ipswich is an important rail interchange on the London to Norwich main line. Planned improvements to the Great Eastern Mainline will bring Ipswich within an hour of The City and 30 minutes from Norwich. Ipswich Railway Station also connects the mainline to:

- the east-west line to Cambridge and Peterborough and then on to the East Coast Mainline;
- the East Suffolk Line to Lowestoft; and
- the Felixstowe line

Sea

A short distance from the Port of Felixstowe, the biggest and busiest container port in the UK and one of the largest in Europe, connecting to the A14 part of the Trans-European Transport Network. Stena Line operates a route to Harwich (32 miles from Ipswich) from the Hook of Holland.

Air

London Stansted is 50 miles from Ipswich. National Express coaches offer travel from Stansted to Ipswich via connections from Heathrow and Gatwick airports. Norwich Airport and London Southend is also easily reached from Ipswich.

Getting Around

Ipswich is well served by buses to the town centre as well as services linking to many Suffolk towns and villages, a Park & Ride service and a free shuttle bus the loops the town centre at lunchtime. Urbo dockless bike sharing scheme was launched in 2018, providing 500 app operated bikes in Ipswich for short distance commutes, business journeys and exploring the town and parks.

Digital Connectivity

Broadband connectivity is a key component of the infrastructure offer that a city can make to businesses, entrepreneurs and residents. The development of optical fibre has considerably increased broadband speeds, 90% of Ipswich premises have access to 'ultrafast' (>100Mbps) speeds.



INVESTMENT HEADLINES

- 📅 £77m committed by Government for £99m Upper Orwell Crossings project
- 📅 £1.4billion of investment in rail services, stations and trains across the region alongside £2m investment around Ipswich Railway Station
- 📅 £26m invested in Travel Ipswich and Radial Routes projects

WELL connected

STANSTED AIRPORT
17.5m
passengers
per year

ROAD LINKS
M1 - Midlands
and The North
A1 & M11
The North

HEATHROW AIRPORT
184
worldwide
destinations

GATWICK AIRPORT
200
worldwide
destinations

**LONDON GATEWAY
PORT**
& logistics park

As the county town of Suffolk, Ipswich benefits from high speed broadband and road, rail, air and sea networks connecting it to the rest of the UK, and the world beyond



NORWICH AIRPORT
up to
3 CONNECTIONS
per hour

**North Sea offshore
Gas & Wind industries
served by
Lowestoft**

FELIXSTOWE DOCKS
UK'S LARGEST
container port

TO HOOK OF
HOLLAND

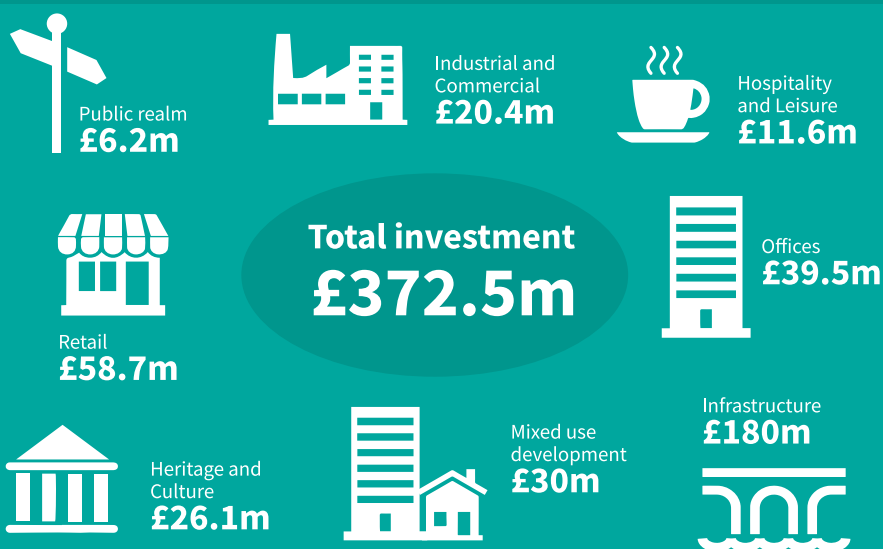
IPSWICH DOCKS
UK'S LARGEST
agricultural
exporting
port

SOUTHEND AIRPORT
22 UK,
Ireland & European
destinations

Ipswich Vision

Ipswich Vision is a unique partnership of seven of Ipswich's primary civic leaders who have come together to take responsibility for establishing Ipswich as East Anglia's Waterfront Town.

Recent and Planned Investment in Ipswich



VISION STATEMENT

“ That people on all levels and from all communities feel increasingly engaged and proud, as we pool our greatest opportunities and our biggest assets to establish a vibrant town centre...”

Across the UK, major civic partners rarely collaborate in this way, already it's proving to be the most effective and productive means of getting things done. £18.55m has been committed with a further £85m in the pipeline, subject to final agreements in 2018.

The partnership aims to deliver a single vision: namely, to create the successful county town that Ipswich and Suffolk expect and deserve. To achieve this a number of priority areas have been identified, including, Regeneration, Transport, Shopping, Workplaces, Public Buildings and Public Spaces.

Ipswich, with its long and proud history, rich culture and heritage and its strong independent retail sector, has plenty going for it. This is a time to be optimistic ... Ipswich has the Vision and is leading the change.

Board Members

Terry Hunt, Chairman
Ipswich Vision

David Ellesmere,
Leader of the Council
Ipswich Borough Council

Catherine Johnson, Chair
Suffolk Chamber of Commerce in
Greater Ipswich

Doug Field, Chairman
New Anglia Local
Enterprise Partnership

Helen Langton, Vice-Chancellor
University of Suffolk

Sandy Martin
MP for Ipswich

Terry Baxter, Chairman
Ipswich Central

Paul West, Cabinet
Member for Ipswich
Suffolk County Council

Cathy Frost, Ipswich Vision
Coordinator
New Anglia LEP



www.ipswichvision.co.uk

Town Centre

Ipswich has evolved into a regional centre of excellence with many stylish places to eat and drink, great shopping with a good representation of high street stores and smaller independent shops and excellent leisure and cultural facilities.

An extensive events and entertainments programme, along with the Regent and New Wolsey theatres and popular museums, also helps to promote the town centre. Ipswich is home to eight Arts Council-funded National Portfolio Organisations, supported by the Borough Council that will continue to drive culture and tourism, putting Ipswich firmly on the map as a visitor destination.

There has been a lot happening in the town centre, with funding for a new-look Cornhill main square, a revitalised Buttermarket Centre and Sailmakers shopping centre. More retailers are opening and expanding and independent shops are also making a name for themselves.

New arrivals in the town include, Pandora, Jack Wills, Tiger, White Stuff, Office, KIKO Milano, Swarovski, Tessuti, Prezzo, Wagamama's, Coast to Coast, Cosy Club and Byron Burgers, complementing well-established stores such as Marks & Spencer, Debenhams, River Island, TK Maxx and Monsoon.

Ipswich is proud of its strong core of successful independent retailers. The streets in central Ipswich have changed



little since medieval and Saxon times and these smaller streets and historic buildings lend themselves well to the independent, boutique style of retailer. The Saints and Blackfriars are the best-known areas, offering small, quirky shops, fabulous restaurants, cafés and bars and sits half way between the town centre and the Waterfront.

A new style of town centre with mixed leisure, housing and retail is seen as the way forward as urban centres across the country look for new ways to survive and thrive in an era of internet shopping and changing public demand.



Ipswich is truly a town of contrasts. Its vibrant shopping district and variety of entertainment facilities are complemented by over 800 acres of parkland and open space, and its central conservation area boasts more than 600 listed buildings, including 12 medieval churches.

INVESTMENT HEADLINES

- £35m Buttermarket revamp
- £3.6m Cornhill redevelopment
- £5m multi story car park
- £4m redevelopment of the Sailmakers Shopping Centre
- £1.8m in Superbowl UK leisure complex
- £2m Pentahotel refurbishment
- £4m Easyhotel





Business Improvement District (BID)

Ipswich Central is the company responsible for managing the Ipswich town centre BID, this third term lasts from 2017 to 2022.



The BID runs a number of services and campaigns to improve the town centre, funded through the business rates Levy including:

- Town Rangers
- Taxi Marshalls
- Business communications
- Exclusion scheme
- Radiolink
- All About Ipswich website

 www.ipswichcentral.com
 [/lpsCentral](https://twitter.com/lpsCentral)



Business Districts

Serviced Office Accommodation

Ipswich has multiple providers of serviced office accommodation for established firms. The largest providers are Masterlord Office Village; Basepoint, Suffolk Enterprise Centre (operated by NWES) and IPCity (operated by IBC). There are a number of smaller business centres located in the town centre and on the outskirts of Ipswich.

Ransomes Europark

A premier business park covering 220 acres, it is home to a wide diversity of manufacturing, distribution, office, hotel, retail and leisure users, with road links directly to/from the A14/A12 on the east side of Ipswich. The Park is almost at full capacity with a few plots remaining.

 www.ransomeseuropark.co.uk

Futura Park

Futura Park offers a mix of retail, office and industrial premises, set in 44 acres with a new road infrastructure set near Junction 57 of the A14 on the south east side of Ipswich. The Park is 70% Committed and offers new commercial property units on a flexible land sale or design & build basis.

 www.futura-park.com

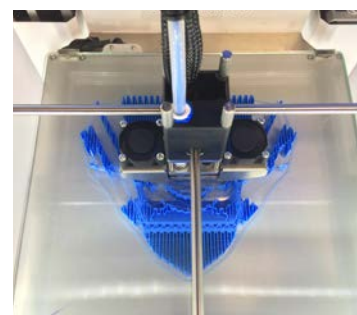
Other Business Centre and Industrial Estate listings can be found at

-  www.ipswich.gov.uk/content/business-centres-ipswich
-  www.ipswich.gov.uk/content/industrial-estates
-  www.propertylink.estatesgazette.com



University of Suffolk

The University of Suffolk opened in 2007 and received independent university status in 2016, making it one of the newest universities in the UK.



It is a unique, modern institution with a stunning waterfront location offering an attractive portfolio of courses within six academic Schools.

- School of Psychology and Education
- Suffolk Business School
- School of Science, Technology and Engineering
- School of Art, design and Humanities
- School of Health Science
- School of Law and Social Sciences

Research & Enterprise – Professional Services

Based at IWIC, Research and Enterprise Services works with businesses for growth through innovation, enterprise and knowledge exchange, providing the link between academic expertise, the best graduate talent and the business community.

Opportunities include: Knowledge Transfer Partnerships, CPD and short courses, events and enterprise skills development, funding opportunities, consultancy and collaborative research.

For further information contact:

- ✉ enterprise@uos.ac.uk
- ☎ 01473 338424

💻 www.uos.ac.uk/content/Knowledge-Exchange-Funding-Opportunities

“There are no barriers to working with the University of Suffolk to grow your business regardless of whether you are an SME or a larger organisation. In fact there is more funding and drivers than ever before for business to engage with higher education, realising the targets of the Industrial Strategy. The team at the University of Suffolk understand the needs and timescales of businesses wishing to compete in an ever-more competitive environment. Being a young University is an enabler here as we are able to move fast to help meet the needs of our business community’.”

Stef Thorne, Head of Research and Enterprise Services

Ipswich Waterfront Innovation Centre (IWIC)

The IWIC opened in October 2016 as part of a £5.5 million Science, Technology, Engineering and Mathematics development at the University. The facility provides a collaborative workspace, providing a focal point for the development

of new entrepreneurs, technologists and innovative businesses in ICT and other sectors. Members benefit from business incubation facilities, 3D productivity suite, network events and knowledge exchange – a single point of integration between enterprise, facilities and academic expertise, supporting the emerging tech cluster and cooperative development of scalable and innovative companies. It is also home to the new Suffolk Centre of Female Entrepreneurship and the Suffolk Sustainability Institute.

For further information contact:

- ✉ iwic@uos.ac.uk
- ☎ 01473 338621

Waterfront Studios

An innovative creative industries hub, offering affordable studio and desk space to start-ups, SMEs, artists, graduates and alumni. It is a space to; work, meet, collaborate, network and grow. The studios offer a unique freelance space that promotes and encourages collaboration.

For further information please contact Carol Gant,

- ✉ C.Gant2@uos.ac.uk
- ☎ 01473 338654

Enterprise Zones

These zones, established by the New Anglia Local Enterprise Partnership, offer considerable business benefits to businesses, including business rate discounts of up to £275,000 over five years, simplified planning and access to superfast broadband.

These areas also have Assisted Area status so businesses can receive a higher rate of funding from the Growing Business Fund:

< 50 employees – 30% funding on grants up to £500K

50 -250 employees – 20% funding on grants up to £500K

> 50 employees – 10% funding on grants up to £500K

There is also an Annual Investment Allowance of £200K per year that enables a business to deduct the value of qualifying items from profits before tax.



Futura Park



The EZs in the Ipswich area are four of 10 sites which form New Anglia LEP's 'Space to Innovate' Enterprise Zones. The zones offer incentives to encourage businesses to relocate, grow and create more jobs in the local economy. In the 25-year lifetime of the zones, 18,500 new jobs will be created, including 5,000 by 2021.

The Enterprise Zones are:

Futura Business Park – a 10-hectare site to the east of the town served by new infrastructure and close links to the A14;

- ✓ £7m Jaguar/Landrover showroom
- ✓ £8m Audi showroom

Princes Street Enterprise Hub -

a 2.9-hectare office corridor which connects the railway station with the town centre and will focus on ICT, digital and professional services businesses;

- ✓ Connexions – £9m investment 44,000sqft of Grade A office space, 12,000sqft remaining to let as of March 2018
- ✓ Providence House, a new HQ for Birketts, a £12m new build occupied in summer 2018
- ✓ Plans in development for the remaining 2.2Ha site owned by the Borough Council

Princes Street Office District



Waterfront Island - two hectares of port land separating the Wet Dock from the tidal river with part of the Island given Enterprise Zone designation this is being master-planned by ABP. The Waterfront is one of the most desirable locations in Ipswich, with restaurants and cafes, a thriving marina as well as



Princes Street Office District

being home to the university, Jerwood DanceHouse and a growing number of tech companies.

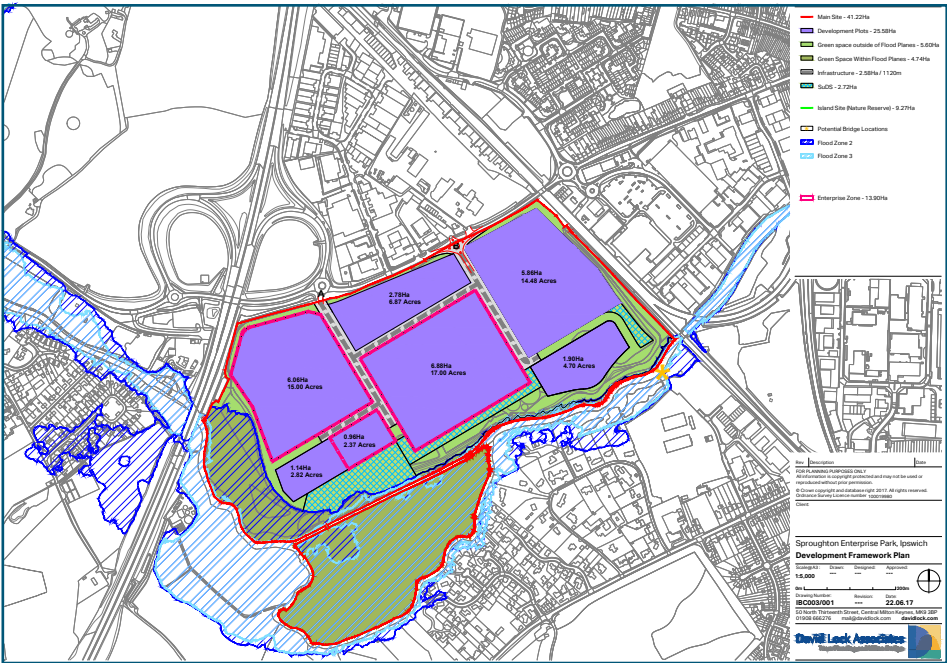
Swich Park - an Enterprise Park at Sproughton. A 44-hectare site, owned by the Borough Council, in Babergh District, one of the largest strategic development sites in Suffolk. With unrivalled access to the A14 at J54 make it an ideal location for a wide range of businesses. Ipswich Borough Council will be building the infrastructure in 2018, creating a high quality, landscaped setting for bespoke buildings from 20,000sq ft.

Office district investment

- ✓ £1.5 m Archant regional HQ
- ✓ £750k public investment Malthouse

Waterfront Investments

- ✓ £30m Regatta Quay (Wine Rack)
- ✓ £5.4m Port of Ipswich
- ✓ £5m Quay Place
- ✓ £750K St Peters Dock



Sector Strengths

- Competitive Clusters
- Close to Global Centres
- ✓ Finance And Insurance
- ✓ Transport Freight And Logistics
- ✓ Digital
- ✓ Ict, Tech And Digital Creative

SCREEN SUFFOLK

Suffolk's 'one-stop' film service

Screen Suffolk offers a 'one-stop' film service, from initial enquiry through to crew sourcing and permitting. We promote Suffolk's film service infrastructure, creative talent and fantastic locations, all within easy reach of London. Our aim is to make Suffolk the most film-friendly county in the UK.

FilmFixer

FilmFixer is proud to deliver this service on behalf of all Suffolk councils.

0333 700 7833
info@screen.suffolk.com

Facebook Twitter LinkedIn

Procurement

Ipswich Borough Council spends around £45 million every year on goods and services ranging from stationery to buildings.

If you are interested in becoming a supplier to Ipswich Borough Council and other local authorities, please register your interest on

 www.suffolksourcing.co.uk

or contact our procurement team via

 procurement@ipswich.gov.uk

Suffolk Sourcing

Suffolk Sourcing is a secure e-tendering and contract management system jointly operated by Suffolk County, district and borough councils.

- View and download current tender, mini-competition and quotation opportunities advertised by one of the Suffolk councils.

- Respond to and upload bid/submissions for tenders and quotations.
- View details of existing contracts in operation between Suffolk councils and suppliers.


Suffolk Chamber Of Commerce

Sizewell C supply chain

80% is the value of contracts placed relating to non-nuclear activities in relation to the build of Sizewell C.

EDF Energy, through their nuclear new build operation, NNB GENCO, have come together with Suffolk and

Norfolk Chambers of Commerce to create a trading platform allowing Tier 1 and 2 companies to easily engage with local SMEs.

 www.sizewellsupplychain.co.uk facilitates the link between buyer and provider of services and during the course of the project, will become the key signpost for businesses wanting information on how to benefit from this major project.

Ipswich Events



Teddy Bears Picnic
June
Christchurch Park



Open Air Cinema
June
Christchurch Park



Ipswich Music Day
July
Christchurch Park



Open Air Theatre
July
Christchurch Park



Global Rhythm
July
Christchurch Park



Indian Summer Mela
July
Christchurch Park



Wildlife Family Fun Day
July
Holywells Park



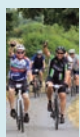
Summer Cinema Family Fun Day
August
Holywells Park



Active Family Fun Day
July
Holywells Park



Need for Speed Family Fun Day
August
Holywells Park



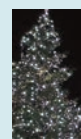
Crafted Classique
August
Ipswich Waterfront



Maritime Festival
August
Ipswich Waterfront



One Big Multicultural Festival
September
Alexandra Park



Christmas Lights Switch-on
November
Cornhill

Promote your business at our events

For further details contact:
Events Team, Floor 3,
Grafton House, Ipsich, IPI 2DE
events@ipswich.gov.uk
For more information
visit: www.ipswichentertains.co.uk

Ipswich Conference and Events Centres

Ipswich Town Hall and Corn Exchange

Situated in the heart of the town centre, the Town Hall and Corn Exchange complex, set in an historic setting, offers the ideal venue whatever the occasion, from large scale corporate conferences, major concerts, civic banquets and balls, to lunchtime meetings, private social events, wedding receptions, student proms and festivals.

Our experienced staff specialise in all aspects of event management, whether technical, catering, marketing or an excellent box office and ticketing service.

For more information

✉ CornExchange@ipswich.gov.uk

☎ 01473 433465 or

Christchurch Mansion

The Tudor Mansion in a stunning park near the town centre is available to hire in the evenings and is the ideal venue for many occasions. It will turn any function into a prestigious event.



The venue is licensed for weddings, corporate functions, birthday parties, presentations and murder mystery nights. Some rooms are available during the day for meeting and lectures.

For more information call

☎ 01473 433554 or

💻 www.ipswich.gov.uk/content/venue-hire

Our sports centres also offer community rooms that are ideal for functions.



Outdoor events

To hire parks and open spaces, visit

💻 www.ipswich.gov.uk/content/hire-venue

To hire the Ipswich Cornhill and St Giles Circus, visit

💻 www.ipswich.gov.uk/content/venue-all-occasions



INVESTMENT HEADLINES

- £1.12m investment in refurbishment of Christchurch Mansion
- £3.75m investment in Holywells Park

Key Partners

Ipswich Vision

Partnership project which aims to create the successful county town centre through supporting regeneration, transport, shopping, public spaces and buildings.

Ipswich Vision Coordinator

✉ cathy.frost@newanglia.co.uk

☎ 07780 335490

💻 www.ipswichvision.co.uk

New Anglia Local Enterprise Partnership

Works with businesses, local authority partners and educational institutions to drive growth and enterprise in Norfolk and Suffolk. Business can access a wide range of grants and funding through New Anglia LEP.

✉ info@newanglia.co.uk

☎ 01603 510070

💻 www.newanglia.co.uk

🐦 @NewAngliaLEP

Suffolk County Council

Responsible for delivering major services countywide, including, education and learning, business and trading standards and transport. Ipswich Borough Council and Suffolk County Council's economic development teams work closely together on many projects.

💻 www.suffolk.gov.uk

☎ 0345 606 6067

Ipswich Central

The Business Improvement District Company for Ipswich, providing a range of services to create a better place for local business to operate grown and thrive in the town centre and waterfront.

💻 www.ipswichcentral.com/operations

🐦 @IpsCentral

All About Ipswich

The Destination Management Organisation for Ipswich

💻 www.allaboutipswich.com

🐦 @allaboutipswich

Where To Go For Business Advice

New Anglia Growth Hub

Free impartial advice, access to a range of advice, services and grants for new and existing businesses.

☎ 0300 333 6536

💻 www.newangliagrowthhub.co.uk

🐦 @AngliaHub

NWES

Business support programmes, impartial professional advice, access to grants, coworking space

✉ info@nwes.org.uk or call

☎ 08456 099 991

Felaw Maltings coworking space –

☎ 01473 407000

💻 www.nwes.org.uk

🐦 @NWES_Group

Menta

Offers a mix of one-to-one advice, business skills workshops and networking opportunities in Ipswich, Bury St Edmunds and Haverhill

✉ info@menta.org.uk or call

☎ 01284 760206

💻 www.menta.org.uk

🐦 @MENTASuffolk

BEE Anglia

The Business Efficiency (BEE) programme offers free support to eligible organisations to help them become more energy efficient.

✉ beeanglia@groundwork.org.uk

☎ 01473 350370

💻 www.beeanglia.org

University of Suffolk Ipswich Waterfront Innovation Centre IWIC

Support for new entrepreneurs and businesses, services for established business, collaborative opportunities is STEM, Digital Creative, Leadership, Business Management. Access to 3D productivity suite, technicians and academic expertise.

✉ iwic@uos.ac.uk

☎ 01473 338621

🐦 @uos_iwic

Research & Enterprise Services

Business Engagement and Entrepreneurship, business - HE collaborations, Knowledge Exchange, CPD & networking events.

✉ enterprise@uos.ac.uk

☎ 01473 338424

Apprenticeships

Higher and Degree Apprenticeships are offered at Levels 4 to 7

✉ apprenticeships@uos.ac.uk

🐦 @UniofSuffolk

Apprenticeships Suffolk

Suffolk County Council

💻 www.apprenticeshipssuffolk.org

🐦 @AppsInSuffolk

icanbea...

A careers website to help you to explore potential career opportunities in Suffolk and Norfolk with information about the industries in the East and a direct link to the key companies in them.

- ✉ team@icanbea.org.uk
- ☎ 01379 650041
- 💻 www.icanbea.org.uk
- 🌐 /icanbea.org.uk
- 🐦 @ICanBeA

Suffolk Chamber in Greater Ipswich

Suffolk Chamber offers business advice, supply chain opportunities, export training, training, networking and events.

- ☎ 01473 680600
- 💻 www.suffolkchamber.co.uk
- 🐦 @suffolkchamber

Ipswich & Suffolk Small Business Association (ISSBA)

A friendly and very active, non-profit making organisation which is dedicated to the support of small and new businesses in the county.

- ✉ Mail@issba.co.uk
- ☎ 07810 370141
- 💻 www.issba.co.uk
- 🐦 @issba

TECHEAST

Membership organization promoting and supporting digital tech growth and excellence.

- ✉ info@techeast.com
- ☎ 01473 694831
- 💻 www.techeast.com
- 💻 www.meetup.com/TechEast-input-output-Suffolk-group/
- 🐦 @TechEastUK

The Federation of Small Businesses

Business advice, support, financial expertise, and voice in government for self-employed and owners of small firms.

- 💻 www.fsb.org.uk
- ☎ 07917 628903
- 🐦 @FSBEastofEng

Meetups

Ipswich Waterfront Innovation Network (IWIN)

Free events and networking. IWIN members benefit from Continuing Professional Development (CPD) opportunities, regular newsletters and access to a network of academic expertise, peers and funding opportunities.

- 💻 www.meetup.com/ipswich-Waterfront-Innovation-Network/

Suffolk Developers

Software developers getting together to swap stories, build things and learn from each other. They mix talks and social sessions and welcome all levels of skill and experience.

- 💻 www.meetup.com/Suffolk-Developers

Synclpswich

An open community for all technologists, creatives, entrepreneurs and graduates to meet up, flaunt ideas, recruit help and expertise and learn new things. Monthly meet-ups with talks and demos forming new ideas, new start-ups and driving local business growth.

- 💻 www.meetup.com/Synclpswich-Ipswichs-Tech-Startup-Community

Ipswich Game Developers

Monthly meetups for designers, developers, sound and music composers, marketing specialists and engine builders. An opportunity to showcase games and for talks and discussions on games development by the same team responsible for the hugely successful Game Anglia.

- 💻 www.meetup.com/ipswich-game-developers/

SIMS (Suffolk Internet Marketing Specialists)

Monthly meet-ups, providing an opportunity to further develop your internet marketing knowledge,

network and hear about the latest developments.

- 💻 www.meetup.com/suffolk-internet-marketing-seo-sem-specialists

Ipswich Makerspace

Ipswich Makerspace get together to learn, build and experiment with a huge variety of hardware, software, and technology in general. Bench space, tools and materials are available they also have a laser cutter, several 3D printers, a CNC machine and are building a woodworking workshop.

- 💻 www.ipswichmakerspace.com
- 💻 www.meetup.com/Ipswich-Makerspace/

Other useful sites

Direct Gov – Business and Self Employed

Business advice and links to other departments.

- 💻 www.gov.uk

Business is Great

Support, advice and inspiration for growing your business

- 💻 www.greatbusiness.gov.uk
- ☎ Helpline 0300 456 3565
- 🐦 @businessisgreat
- 🐦 @businessgov

Department for International Trade

- 💻 www.great.gov.uk
- 🐦 @tradegovuk

DIT East

- ✉ eastinfo@mobile.trade.gov.uk
- ☎ 01707 398 398
- 🐦 @tradegovuk_EE

Department for Business, Energy & Industrial Strategy

Industrial strategy, business regulation and government policy.

- 💻 www.gov.uk/beis
- 🐦 @beisgovuk

HM Revenues & Customs

Offer a range of free services and workshops to help you understand your tax, National Insurance, VAT and International Trade responsibilities.

💻 www.hmrc.gov.uk

🐦 @HMRCgovuk

Valuation Office Agency

Provides valuations and property advice to support taxation and benefits to Government and Local Authorities, including a searchable database of commercial properties business rates.

💻 www.gov.uk/government/organisations/valuation-office-agency

🐦 @VOAgovuk

Ipswich Borough Council

Ipswich Borough Council's Economic Development team is here to help your business. We can signpost you to other services offered by the Council and our partners.

💻 www.ipswich.gov.uk

✉ opportunities@ipswich.gov.uk

Suffolk Regulatory Services, Better Business for All (BBfa) have developed a comprehensive guide to assist business compliance with the law – please find the Ipswich guide and contact list at

💻 www.ipswich.gov.uk/bbfa

Contact Us

Economic Development

📞 01473 432918 or 01473 432922

✉ opportunities@ipswich.gov.uk

Building Control

📞 01473 432951

📞 01473 433444 (out of hours)

✉ building.control@ipswich.gov.uk

Business Rates

📞 01473 433851

✉ business.rates@ipswich.gov.uk

Emergency Planning

📞 01473 433431

✉ emergency.planning@ipswich.gov.uk

Environmental Health

📞 01473 433115

✉ environmentalhealth@ipswich.gov.uk

Food Safety

✉ foodsafety@ipswich.gov.uk

Waste Enforcement

✉ wasteenforcement@ipswich.gov.uk

Events

💻 www.ipswichentertains.co.uk

✉ events@ipswich.gov.uk

🐦 @IpswichEnts

📍 /IpswichEnts

Venues

📞 01473 433465

✉ TownHall@ipswich.gov.uk

Health & Safety

📞 01473 433019

✉ health&safety@ipswich.gov.uk

Licensing & Enforcement

✉ licensingandenforcement@ipswich.gov.uk

📞 01473 433075

✉ taxi.licensing@ipswich.gov.uk

📞 01473 432063

Planning

📞 01473 432913

✉ development.management@ipswich.gov.uk

✉ planningpolicy@ipswich.gov.uk

Parking – season tickets

📞 01473 432840

✉ parking.charges@ipswich.gov.uk

Property Services

📞 01473 432210

✉ julie.corbett@ipswich.gov.uk

Procurement & Tendering

📞 01473 433903

✉ procurement@ipswich.gov.uk

Waste

Domestic waste and recycling

📞 01473 432099

✉ recycling@ipswich.gov.uk

Wastesaver

Commercial waste and recycling services

📞 01473 433084

✉ wastesaver@ipswich.gov.uk

💻 www.wastesaver.co.uk

Ipswich Fit

Sports & Leisure Centres

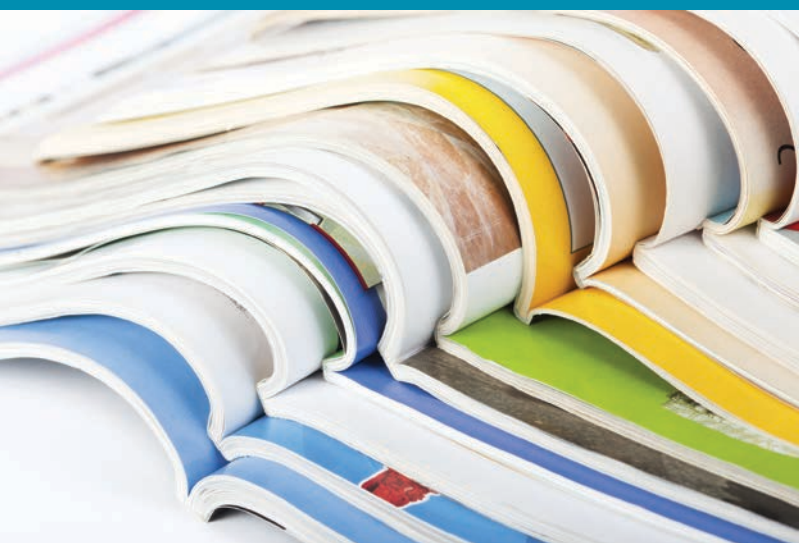
📞 01473 433655

Membership Enquiries

✉ icard.enquiries@ipswich.gov.uk

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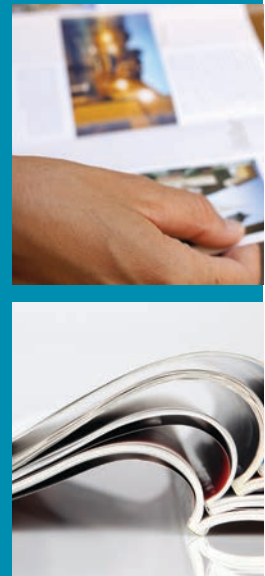


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